



Terms & Conditions

Soft Play Hire Agreement & Safety Instructions

It is the responsibility of the person hiring this equipment to ensure all steps are taken to avoid injury or damage to any of Pink Peach Events equipment.

Please ensure that the following safety instructions are followed:

- A responsible adult must supervise the hired items at all times when in use.
- In the event of cancelation, the deposit is forfeited – as it is non-refundable.
- If Pink Peach Events cancels the booking (excludes reasons beyond our control), full monies will be refunded
- The remaining balance will be due 48 hours before your event.
- If you wish to change the date or time of your booking after confirmation has been sent please contact us ASAP
- If you are having a outdoor booking we advise having a plan B in case of typical English weather. It is the hirers responsibility to ensure there is sufficient space for the set up. If we do not have enough space or can't setup due to weather you will not receive money back.
- No food, drinks or chewing gum allowed on any hired items.
- Please remove shoes before walking on the soft play mats. This includes adults- shoe marks (including heels) ruin the soft play floor.
- No smoking or barbeques allowed near or within a safe distance of the hired items.
- No face paint or glitter or temporary tattoos is to be near the hired items. Anyone with face paint on cannot use the hired items as it stains and would result in a charge to replace items damaged.
- Please do not move the soft play once we have setup. If you are not happy please inform us and we can change it if possible.
- Please let us know if you plan to have colouring or a craft table at the event and we will set up away from that area. Please do not let children colour on the equipment, this stains and will incur a charge for replacement covers.
- Please make sure all soft play does remain on the mats especially if in a garden as grass can stain the equipment which would incur a charge
- Please do not move the soft play once it is set up. If you're not happy with placement, let us know and we can move it if possible.
- No pets, toys or sharp instruments are allowed on the equipment.
- If your child is poorly or unwell please do not use the equipment.

Please ensure all balls are in the ball pit on collection. We run on a tight schedule & picking the balls up after a party adds to collection times and can incur an extra charge.